

Board current action matrix

As at 6 February 2013

No.	Meeting	Issue	Action	Owner	Due Date	Status
BM215	19/09/12	Scottish franchise	Chairman to raise in the context of forthcoming Passenger Focus series of meetings with Minister and industry in Scotland	AS	Jan 2013	Note meeting with Minister not until April 2013
BM219	14/11/12	Passenger attitudes towards engineering work	Follow up with Network Rail regarding how the findings of this report could be implemented.	MH	Feb 2013	Complete.
BM220	14/11/12	Passenger contact reports to the Board	Include statistics on the backlog of appeal cases and how they are diminishing over time.	DS	Feb 2013	Complete. (see agenda item 7.0)